Guiding principles of Ukrainian tourism brand
Brand Platform of Ukrainian tourism brand
Introduction

Brandbook of Ukrainian tourism brand

is a document for travel industry and hospitality professionals (tourism, hotels and restaurants, entertainment, culture, sports, business centres and event organizers, passenger traffic, etc.). If you develop products for internal and external tourists, plan and implement marketing communications, represents plan to represent Ukraine abroad, invest in travel and hospitality industry or just work in this area — this document will be helpful for you because it answers the questions like: what is Ukraine?, what’s special in it, comparing to other countries?, what’s the best way of positioning for your country, city and/or business? That’s important, for we could work together to enhance the tourism brand of Ukraine, and for it could in turn enhance the attractiveness of your offers.

National Agency for Tourism and Resorts
Kiev January 2014
Analytical part
Purposes and Tasks of Ukrainian Tourism Brand

**Branding target**
is sustainable development of image of a very interesting country, worth "exploring", by means of appropriate tourism products (see p. 16) and communications (see p. 21), concerning tourists positive experiences and impressions of while travelling.

**Results We Expect**
- Increasing number of tourists comparing to previous periods.
- Increasing investments into the hospitality industry in general.
- Increasing number of international MICE events (congresses, exhibitions, etc).
- Increasing number of revisits of the country.
- Increasing number of positive publications in international media, mentioning Ukraine as a tourist destination.
Values

Branding begins with the values inherent in Ukrainian mentality. Values define "cultural codes". Values is the language, Ukraine will speak to the world. That’s why they create the basis of the concept of Ukrainian tourism brand.

Values, That Mold Ukrainian Temper

According to the results of the open sessions of the “Ukrainian Meaning Platform project”, held by WikiCityNomica in 2011 – 2012 and open sociological studies (http://www.bigalta.com.ua/story/43061), Ukrainian mentality is molded by the following values: Liberty (freedom), Stability, Wholeness, Connections, Relationships, Responsibility and Dignity.

Freedom, Liberty

Ukrainians are considered to be tolerant. But in fact Ukrainian just does not give any concern about what other one is doing, till this concern gets personal. The underlying value of such behavior is liberty, freedom, boundless as prairie and sky, historically manifested in Cossacks outlaws, in the Revolution on Granite 1990, in Maydans of 2004 and 2013-2014 and other events of ancient and modern history. It’s also about respectful attitude towards personal freedom of foreign guests.

Stability

Typically Ukrainian conformity, expressed by saying “Not my business” (literary “My house is on the fringe”), caused by the dramatic experience of isolationism, conformity, provides a special kind of tolerance: tolerance for the sake of stability, prosperity and personal comfort. What’s interesting, on their own territory Ukrainians are open and frank. It manifests in hospitality, friendliness, emotional generosity, the habit to soak up new cultures, knowledge, rules... in the interest towards guests, and giving space to their own “world perspectives”.

Wholeness

Ukrainians have been preserving their national identity over centuries under conditions of actual absence of national state. Even in negative moments the typical Ukrainian remains whole, keeping balance between private and collective, subjective and objective, material and spiritual, appreciating both of them equally.

Connections, Relationships

Researchers used to point out Ukrainian isolationism and also, however, Ukrainian sensitivity. What do those indigenous character aspects speak for? They indicate that the quality of the boundaries (manifested in what they call "isolationism") is important for the quality of connections (relationships). Those two character traits give evidence for the value of connections, relationships with oneself, with close ones and with the whole world.

Responsibility and Dignity

emerged and actualized recently as a sociopsychological result of “moving into adulthood” of the country.

Values, Needing to be Cultivated

Trust: this value of Ukrainian nation, till now, has been manifested through extremes only: either through total “nepotism” and uncontrol, or through overall distrust to each other and towards authorities. The challenge is to trust our neighbor and to except trust in response. And to believe in future positive changes in our own life and in the whole world by taking personal responsibility and by mutual support. Signs of fast actualizing and enhancing of the value “trust” we can observe in numerous examples of self organization during the events since November 2013, till the moment of the last edition of the brand-book July 1, 2014.
Trends

The next step is taking into account trends in the global travel industry and hospitality. Trends provide a glimpse into the future of the tourism industry. Since branding — is a long-term strategy, brand must be relevant for at least 10 years, so trends should be considered.

The trends below were formulated during the “Hospitality Industry 2022” and the Foresight “Global Competitive Edge of Ukrainian Business 2030” foresights and the foresight for “Club 100”. There are the trends that shape the future of the global tourism industry.

Consumer’s Trends that Define the Future of the World Tourism:

1. The vogue of healthy lifestyle will increase. So do the value of “physical activity” and “eco- food”.
2. Increasing the value of time, speeding-up of the life pulse, induce fatigue rates, demand for time quality, and need to “take a break”.
3. Increasing consumer’s tendency of deepening impressions, growing request for “transformational journey”, observed today.
4. Cost reduces of travelling and the increase of its number — “economy travel”.
5. “Spirituality related traveling” trend — reflects the request for the “meaning of life”.

Geo Economy:

1. The transition to online business creates an anti-trend “the need for off-line sites”.
2. Technological and social blind alleys give an edge to the need for “cross-pollination”: interdisciplinary conferences, interdisciplinary projects.
4. Strengthening of tax control in all countries, offshore limiting — provides a chance to make Ukraine a “head-office” (in a variety of “but” — possibly the world’s IT hedge-office) through the “development of economic clusters”. Tourism will also benefit from that.

Geo Policy:

1. Emerging of new centers of influence, escalation of existing and creation of new local conflicts, increasing the threat of global conflict will require a “neutral area” for negotiations.
2. Collapse or role changing of traditional power institutions will require a practice ground, a laboratory for the development and testing of new ones. Energy and motivation are needed — that’s what we have.
Geo Culture:

1. Improving the ability of nations to global collaboration despite the rise of radicalism, new requirements to the concept of national identity will stand a challenge for each country, and in terms of “national specialization” would require the test site, laboratory experiments, and the development of “geo-diplomacy”.

2. Automation of processes, reducing human capacity would pose a problem “superfluous people” that most acutely touches the age group “50 +”, which updates and reinforce the trend “growth of self-employment and entrepreneurship” will exacerbate the issue of finding ideas for business startups — formats, generational tension and enhance social stratification.

3. Enhancing the significance of intangible values, disempowerment of traditional forms of religion will sharpen “spiritual quest”.

4. The ongoing disintegration of traditional household will provoke a search for new forms of family unions and people’s cohabitation.

5. Increase of intensity and decrease of depth of communication between people requires new forms of leisure and travel.
Ukraine as a whole

Consideration of Ukraine tourist attractiveness usually starts from the fact that it is one of the largest countries in Europe and is located in its very geographic centre. Yes, this is our competitive advantage, but not the main one but accessorial. It is as remarkable as the presence of beautiful mountains, sea, old and new towns — not the main reason to come in Ukraine, considering dozens of attractive opportunities offered by other European countries and their nearest neighbours: France, Spain, Italy, Turkey, Germany, UK, Austria, Greece, Georgia, Poland, Croatia, Montenegro etc.

So, we choose not to position our country as the geographical centre of Europe — this doesn’t give good enough reason to invest, for instance, €1,000 per week of dwelling. Let us now look at the political, economic and cultural "centrism". Ukraine has almost never been a centre in this sense (besides the Kyiv Rus period). Instead, Ukraine has always existed on the margins of non-Ukrainian "slabs" that had their centres — geopolitical, geo-economic, and geo-cultural. But in, geographical sense, we are the island of seismic stability, and "Ukrainian Shield" is one of the oldest geological formations. Probably, the geophysical properties of the "shield" provide stability and safety for our nation in global cataclysms.

What is the uniqueness of Ukraine?

Ukrainian nation has been existing for a long time in the midst of global changes around it. This created a special type of national mindset that is used to be connected simultaneously with different alternatives with different worlds seeing extremes, but not taking them to make the ultimate choice.

In Ukraine rub shoulders and peacefully coexist: the Christian and Islamic worlds, and Catholicism and Orthodoxy, and holy faith and mystic witchery (typical example: Kyiv with its monasteries and witches), we are familiar both with Oriental meditativeness and Western efficiency — we can link those worlds. Not a center, but "jointing edge" of various "slabs". Long use to be "in between" provokes refuse from making choice like "either... or ". Survival is possible only in a state of "as well as". That’s the background of Ukrainian ambivalence, mentioned by the researchers. That’s Ukrainian cultural code selecting "as well as" instead of "either... or ". Thus, two seemingly conflicting values: staying whole and possibility of freedom mould the Ukrainian cultural code.

In this peculiar space the logics of "as well as" has a crucial advantage over a stark choice "either... or".
Pretty contradictive images are organically bundled in Ukraine: agrarian, but also IT- country, young country — but also an ancient nation, historically and culturally part of Europe — but also open to Asia, the cradle of spirituality — but also a country of working people: farmers and miners.

So the mindset “as well as” provides the country with the role of integrator. How can it be manifested through different contexts?

- Euro-Asian integrator, mediator, facilitator of geo-cultural conflicts;
- a HUB (it is a HUB already);
- “a Midwife” for new forms and new meanings;
- in conversion into a new identity — a proving ground, and then — a laboratory.
What does the World Need Ukraine for?  
The Mission

Ukraine has a unique ability to keep dynamic balance without conflicts, the skill of living “in between”… Choosing “as well as” instead of “either… or”. Possible potential mission of Ukraine is Geo Diplomacy.
Tourism Brand
Positioning target audiences

How can Ukraine be positioned within the framework "as well as"?

Travel positioning should give visitors a good reason for coming in Ukraine. It is clear that for different groups of potential tourists those reasons are different. So it makes sense to demonstrate our principles of positioning development on some examples.

Private Tourism

Potential target groups:
- people on the threshold of making decision;
- spiritual seekers;
- people in crisis;
- Slavdom of the World.

Ukraine, with its philosophy of "as well as" is a unique area with a favourable environment for giving birth to something new between the things, that are normally opposed to each other. It’s a space, where you may experience a breakthrough, a leap, a renovation, an insight. The country provides space for new ideas, resolution of internal conflicts, taking complex decisions. Here one comes to bring him/herself to the point of balance and integration, to undergo a spiritual and physical renewal. Here one has space and time where all alternatives can be equally true, where you can keep the "dynamic pause". In Ukraine it’s logical to extend personal boundaries, to get new experience, knowledge and skills, to acquire new habits and to get rid of the old ones, to contemplate, to invent, to combine, to learn life in a new way, to arrange weddings...

Business tourism.

T-groups: "Companies and sectors on the threshold of changes" (publishing, telecommunications, IT, architecture, construction, transport, tourism, etc.)

For the groups mentioned above Ukraine is a place for emergence of "ideas on jointing edge", to share experiences, to negotiate, and considering its favourable geographic location, transport and tourist hub, the city for locating central European offices. In Ukraine it is reasonable to organize intersectoral, interdisciplinary, interfaith events: conferences, summits, forums and expos, hold multilateral talks, councils, field session. Ukraine can apply to international sport events, multigenre and jazz music festivals. The concept of "as well as" brings forth irony. International Comedy Film Festival could be the trade mark, for example, the one in Odessa.

Tourism Brand

Brand-platform of Ukrainian tourism brand
Ukrainian character

The nature is shaped by values. Freedom (Liberty), Stability, Wholeness, Connections (Relationships), Responsibility and Dignity (see the chapter “Values”) form such traits as deliberateness/non fussiness, creativity, irony, laconism, freedom of expression, frankness, that are supposed be displayed in the characteristics of tourist offers in marketing communications (in including visual) and shape the in tourists minds “the realm of Ukraine”, that makes the tourists to be unexpected, inventive, modern, educated, ironic, free in their expressions. Branding is meant to point out special attractive “Ukrainian” aspects: freedom, integrity, brightness, irony, dignity, spontaneity, frankness.
Marketing policy
Product policy

While creating tourist products you can use the guide, developed by GIZ: http://euro-capacity.com.ua/?wpdmact=process&did=Ny5ob3RsaW5r

What do you need to be aware of, generating tourism products, offers within the concept framework "as well as"?

Besides, the products listed below (see p. 16-18), you can add value to any existing product by offering in addition to it an "opposite" one. Let’s consider green tourism for example. The impression of "organic life" can be enhanced by attending in addition a fashion show or a business conference in the nearest town. Business conference in Kyiv can be “set off” by a two-day trip to the Kyiv Rus historical park with full immersion into ancient times. The impact of your holiday in four-star hotel in Carpathians may be maximized by offering hiking elevation with quests on Goverla...

Productive opposites for making "products"

are those, that used to be regarded as conflicting, like "either... or" things: sacred and mundane, rock and classic music, career and children, Europe and Asia, ancient and modern... By using them to enhance an offer, we can more vividly communicate the basic product, offering additional value, increasing thereby the attractiveness of the offer, and creating opportunities for additional profit.

Unproductive combination:

listing non-contentious things that just complement each other (sea and mountains, meat and vegetables, bandura and sharovary, etc.).
Examples of Products and Communications for Private Tourists:

«Ukraine: the Dynamic Pause» tourist network

The Problem: the time flow gets faster, its pressure increases. “Identity crises” become a common thing, as well, as the moments, when one must make decision of the greatest importance. The range of options is huge, how to pick the only one?

Resolution: creating a “Ukraine: Dynamic Pause tourist network”. Tourist product: covering Ukraine with the network of "slow routes": foot, horseback, bicycle, water, the oxen ... with an extensive network of staging posts with the ability to sync with a "fast global time": WI-FI, all kinds of communication, entertainment and spiritual events within the concept of "as well as".

Development: infrastructure development by means of small businesses with minimal state support, covering by the project development of small towns and villages to promote employment of local people, markets for local products. That assumes: design of an interactive map. Many forms and ways: spiritual (monasteries) — health (apitherapy), cultural (festivals) — sport (cycling, kayaking, fishing ...), intellectual and psychological, “conversational” and "silent", etc.

What do we “sell” in such a way to our customers?
The space, where all the options are right. An opportunity of a dynamic pause. Time and space for making decisions.

Communication examples:
Going over the edge of choice. Between "scary" and "boring". Between "play" and "stop". Between "me" and "us". Between senses and mind. The space of dynamic balance. You’ll come back different.” “Ukraine - is your personal Joker” or “Pull your Joker!”. “There is a place in the world to come for bringing yourself to balance, to retrieve wholeness, to make a decision. In Ukrainian language sense inherent both sensual and intellectual aspects; they can teach you to “think with your heart”. Adjoin contrasts create highly energized space. The space of the dynamic, “blast” pause. The space for dynamic balance. Here you can disburden from routine and dip into a new “blast” atmosphere. Letting yourself to be rather “as well as”, instead of “either... or”. Discovering a new balance. Finding DIFFERENT solutions. It’s a special world — perfect for resolving inner conflicts, making decisions, bringing forth innovations, ideas and personal transformations. In here it’s weird. It’s unusual. It’s wonderful!" So, it makes sense to promote the product using contrast: pacing ads in places with the highest speed (including speed of life): a business centres of the city, on highways, in airports, on main informational web-sites of the country, in evening news etc.

Marketing policy
Brand-platform of Ukrainian tourism brand
Example of implementation for the group «Slavdom of the World»

«Week of Kyiev Russ» Annual

The Problem of self-identification of former Soviet republics, that are sovereign states today.

Resolution: an annual fest in "Park of Kyiev Rus".

Development: recognition of the "parental" rank of Kyiv ("The Mother of cities of Russ"), and consequently — the status of Ukraine. Getting more awareness of new subjectivity of each country, unity in diversity.
Products for the target group “Business tourism: companies and fields on the threshold of changes”

The Borderland annual international conferences

The Problem: The industry of sectorial conferences degenerate. The place, where possible innovation can emerge is the overlap of different areas.

Resolution: conferences on junctions: “IT for financiers”, “IT for lawyers, “IT for librarians”... “Philosophers for economists”, “Religions for business”, “Orthodoxy and Protestantism”, “Physics and lyrics”... marketing and theater, geo culture and geo-economy etc.

Development: building cross-disciplinary teams for higher complexity tasks.

Communication examples: explaining new disciplines that emerged on junctions of “old” ones through humorous drawings (series of comics for adults, Internet banners, motifakes in social networks, etc.).

The share market of global innovations "After Tomorrow"

The Conflict: less and new discovering are happening nowadays inside separate science disciplines. But on junctions, in overlapping areas, numerous researches and inventions show up over the last time.

Resolution: share market of global inventions with sections: alternative technologies, humanitarian technologies, quantum experience, human genome, new materials etc.

Drive to start and maintain communications: interdisciplinary foresights, formation of common vocabulary and new concepts.

Marketing policy

Brand-platform of Ukrainian tourism brand
Communication Policy. Mythologizing and Storytelling

The main target of tourism brand development is to mythologize “the World of Ukraine”. Culture shapes the world/myth. Myth creates expectations. Expectations provoke adventures and tourist stories, and the result of that is a sustainable image (brand) within the minds of target audiences.

For the country promotion we encourage to use the technique of storytelling (creating a myth using a story), “selling” the “myth” (a special world with its own rules and characters and a special mission, described in an interesting and “juicy” way) to the target audiences. Tourist should strive to come back; he/she has to be happy to tell stories about his/her journey in this amazing country. The “worlds”, described and “inhabited” correctly, do not require extraordinary efforts and excessive investment. “Started” properly, they begin to “live independently”, filling with myth created by its “readers” — tourists.

Ukraine is not just a space of contrast, like Turkey, not the crossroad of the worlds, like Balkans. Ukraine is more likely to be a «neutral area», where due to the intensiveness of experiences, love feels sharper, sky looks bluer and flowers look brighter.

Here you have, or supposed to have time just for becoming aware of those experiences. And that is the point to come and to stay in Ukraine.

Most successful and world famous stories are the stories of personal development, finding oneself, gaining some unique value and experiencing its implementation. Ukraine is positioning itself as a space where such stories are possible for each guest. A story of a tourist in Ukraine – is the story of his/her personal internal changes, a story of the individual in the midst of Ukrainian diversity of natural and cultural features. It’s a space that emphasizes the personal value of guest, of his/her search, of discovering oneself and the freedom to choose the path of one’s own.

What’s important to be aware of, using storytelling approach within «as well as» concept?

Marketing policy

Brand-platform of Ukrainian tourism brand
That's why it's important to be careful, selecting «as well as» pairs. Not only “me”, not only “you”, but “me” and “you” simultaneously. Subjective and objective at the same time. Not the extremes. Not “either... or”, but “as well as” — at the same time. In your personal experience. Here, in Ukraine.

Productive pairs of opposes for communications:
usually contradictory “ether... or” things, like: pause and dynamics, innovativeness and traditionalism, flexibility and stiffness, major and minor in music, IT and agriculture simultaneously.

Not really productive combinations:
just listing non-conflicting things that are complement (philosophy and culture, museums and architecture, success and career, castles and bastions, sun and air). They don't contain communication interest, because of absence of potential conflict, a paradox.

Marketing policy
Brand-platform of Ukrainian tourism brand
Messages for Tourists

Tourists are not likely to read the concept or to study the brand-book. They'll have many times heard the jingle on radio, will have seen the big board and city lights, they will be "touched" by the video on cable TV. That will remind them their wish to visit Ukraine. An Internet banner or an ad at the airport will let them know about a tourism product offer. And that all will be set within the “as well as” concept. Residents of other countries will see advertising of Ukrainian tourist products created in “as well as” concept, accompanied by utilities, following the same idea. In minds of private tourists an image of extremely interesting, spacious Ukraine, which has to be explored and “tasted”, will be gradually shaped. Within the business audiences an image of the country to focus on in situations of lack of ideas, situations of change, staying on threshold of making important decisions, will be gradually formed. Families may be interested in Ukraine for restoring the freshness and depth of relationship.

Slogans play an important role in communication. What should the tourist slogans for Ukraine look like?
Slogan Constructor

**Image slogan** has to speak the language of values, to make the dwellers of other countries “kin” with Ukraine. Examples:

- **Ukraine: It's all about U**
- **Ukraine: As free as U**
- **Ukraine: As young as U**
- **Ukraine: As tasteful as U**
- **Ukraine: As peaceful as U**
- **Ukraine: As witty as U**
- **Ukraine: As sharp as U**
- **Ukraine: As sheer as U**
- **Ukraine: As artistic as U**
- **Ukraine: As unique as U**
- **Ukraine: As true as U**
- **Ukraine: As smart as U**
- **Ukraine: As lively as U**...

Constructor of slogans, selling particular tourist products:

1. Slogan must broadcast the key idea of “as well as”.
2. Slogan must broadcast an attractive offer, a reason for a certain social/client/professional group.
3. The message of slogan must be true (not to provoke inadequate expectations).
**Narrative constructor**

Narratives may appear as stories of travelling, told by friends, as articles, notes or statuses in social networks, series of photos, videos, films, songs and even comics. The main thing that these stories filled with details of the world of “Ukraine” on the background of adventure for our guests in Ukraine and their transformations discoveries — itself, a country of opportunities ... Tourist is travelling over “unexpected, interesting, amazing Ukraine”, gets into various of situations, changes and coming back different — more whole, frank, resolute...

**Video**

For video history creation ( commercials countries of video to YouTube) using storytelling approach is also recommended. Requirements for the story: the heroes should represent people from T-groups (see T-groups). The plot should be created within the concept of “as well as” using conflicting topics, opposes with the possibility of positive reframing

Example: a runner by Mihail Hersonskiy
http://www.slideshare.net/michaelkhersonsky/mbkh-commercial-presentation-28231060

The hero in the story always changes (becomes more coherent, wiser, more courageous, liberated ... making an important decision, having gone through adventures, allowing more of "as well as" instead of "either... or "). A story must provide for the reader/viewer a chance for easily identifying with the character.

**Marketing policy**

Brand-platform of Ukrainian tourism brand
System of Visual Identity of Ukrainian tourism brand
Introduction

The Graphics
Graphic design is a tool meant to provide communication solutions. In our case it’s a system of visual identification, designed as a “constructor” that can “assemble” a visual solutions for any problem. It broadcasts the key idea “As well as” in a technological and convenient way, “involving” people into a playful creative process, adding new ideas and elements. We suggest options both for Ukraine in generals and for particular cities. The purpose of this guide is to communicate clearly the ideas and the rules of use of corporate identity graphics to create together a strong recognizable tourist brand of Ukraine in the international market.
Logo

Logo it’s an individual meaningful symbol of Ukrainian tourism brand. It consists of two parts — unique graphics lettering and the sign. Two parts of the logo are in a certain proportion and having a fixed position towards one another.

You should always use the approved template logo only. You can’t change anything in the existing logo or try to create it by yourself.

When used correctly, Ukraine tourist brand logo will be seen clearly and comprehensively, having the most impact on consumer (tourist guest) on different types of promotion items.
Logo. Semantics


Circle — symbol of polarity 2. Organic, smooth, soft shape.

Letter U, as a symbol by its shape reminds a “bident” (the emblem of Prince Svyatoslav) — a trident antetype from Kyiv Rus times.

Recognizable international smile image, as a symbol of togetherness and looking at things with humor, what’s typical for Ukrainians.

The letter U reminds a magnet by its shape, symbolizing “attraction due to interaction of polarities”.

Ribands (Ukrainian female widgets) — symbol of beauty and femininity.
Different by mode graphic symbols: diamond and circle are widely used in traditional Ukrainian ornaments and folk art. They represent the opposites “as well as” by their mode and their color, that “peacefully” coexist within a sign.
Tourist brand logo of Ukraine has vertical and horizontal positions. Vertical version is a basis. In case when logo area is limited, horizontal position may be used.

Combination of the emblem, original graphic lettering and tagline make together a brand block, that we call a logo.

The basic logo is the brand block without a tagline.

Emblem
Lettering
Tagline

Minimal justifiable logo size

18 mm U
11 mm 15,8 mm
28 mm
Blank area around logo assures its optimal visual perception and distinctiveness.

Placing other graphic objects into this blank area is not admitable.

We take a module — the “N” letter from the logo lettering as the basis of blank space measuring.
Logo. Color solutions

Full color logo

Monochrome contone logo

Inversion. Monochrome logo

Using any other colors, besides the firm ones, mentioned in this brochure is unacceptable.

Using logo inversion on solid background. The acceptable background colors are only the firm ones that mentioned.
Logo. Using full color logo on chromatic background

It’s preferable to use the firm blue for the background. As an exception it’s allowed to use 3 other bright colors from the firm palette. For instance, while using a serum of brochures, presentations for different directions, target audiences, etc.

Full color logo placed on chromatic background with using an additional element — a white ribbon.

Placing the logo on background of any other color besides the firm ones is unacceptable. The cases, when a readymade item is used, may be considered as an exception (e.g.: green car, orange wall of a building, etc.) Placing the logo without a white stripe on a background of any color, except white, is unacceptable.

Full color logo placed on white background without additional graphics.
It's recommended to place the logo into the center of front pages of printed or electronic editions (1, 4). In cases when the logo is an only communication element, it may be enlarged within the layout sheet to be more emphatic.

At multipage printed or electronic items and ad spaces, where the logo is the main communication element, it should be located in bottom left corner (2, 3, 5, 6).
Logo. Recommended location of horizontal version

Horizontal version of the logo has its location specifics:
1. Logo version on a brand white stripe on cover (1), located on chromatic background or on a picture, always has to be located in left corner, meaning direction “forward”, from left to the right. This also considers multipage printed or electronic items, and those ad areas where the logo is assumed to be the main communication element (2, 3).
2. On white surface or a textless cover the logo should be located in the center (4). When the text heading is available we locate it on a right side, along the text margin (5). At multipage printed or electronic items and ad spaces, where the logo is the main communication element it’s located in right bottom corner (5, 6).
Wrong use of the logo

You should not change the location of the emblem and the lettering, except possible cased, described in this brochure.

Do not dislocate proportions between letterings and emblem of the logo.

You should not stretch or modify the logo. The logo should always be sized proportionally.

Never use the logo as watermark. Only in full color.

Don’t change logo colors. You should use brand colors only.

Don’t change the logo tagline font.

Don’t place logo on parti-colored background, where it will be indistinctive.
Color
**Color. Meaning**

**Yellow**
The color of Sun, rye, positivity and kindness. Works in contrast with blue, on background of which it can express its “energetic”, positive quality in most significant way.

**Crimson**
The color of Cossacks, of fertility and sensualism. Indicates polarity №1. It adds expression into the brand palette. Combined with bright green creates an optic flickering effect emphasizing the polarity.

**Bright green**
The color of nature and harmony. Symbolises polarity №2. Works together with crimson.

**Dark-brown**
The color of soil. Ground and the basis, on which colors look more expressive.

**Blue**
The color oh sky, confidence and balance. Works as a balance between crimson and bright green.
**Color. Meaning**

- **Pantone 298C**
  - CMYK: 64 · 17 · 0 · 0
  - RGB: 75 · 171 · 224
  - Basic color of brand background and the key color of the logo. Used for titles, subtitles and for text highlighting.

- **Pantone 213C**
  - CMYK: 0 · 95 · 34 · 0
  - RGB: 238 · 44 · 110
  - Pictogram color in the constructor “As well as” and widget elements based on diamond. Used for text highlighting.

- **Pantone 584C**
  - CMYK: 33 · 0 · 91 · 0
  - RGB: 201 · 209 · 53
  - Pictogram color for the constructor “As well as” and widgets based on circle. Used for text highlighting.

- **Pantone 803C**
  - CMYK: 0 · 5 · 100 · 0
  - RGB: 255 · 230 · 0
  - Color of third significance. It is mainly exposed in the emblem of the logo. Eventually may be used as a page background and for graphic frame lines.

- **Pantone 4975C**
  - CMYK: 50 · 83 · 73 · 70
  - RGB: 61 · 22 · 23
  - Used for logo lettering. Can be also used for the body text.
Font
Font. Brand fonts

1. Brand font for titles

UA-brand Black

АБВГДЕЁЖЗИКЛМНОПРСТУФХЦЧШЩЪЫЬЭЮЯ
абвгдеёжзиклмнопрстуфхцчшщъыьэюя
ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
1234567890 !@#$%^&*()-+=<>?”«

Used for headings and titles

! Can’t be used as a body text

2. Brand font for subtitles

UA-brand Bold

АБВГДЕЁЖЗИКЛМНОПРСТУФХЦЧШЩЪЫЬЭЮЯ
абвгдеёжзиклмнопрстуфхцчшщъыьэюя
ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
1234567890 !@#$%^&*()-+=<>?”«

Used for subtitles and text highlighting
Font. Fonts for body text and additional fonts

3. For body text

UA-brand Regular

АБВГДЕЁЖЗИКЛМНОПРСТУФХЦЧШЩЪЫЬЭЮЯ
абвгдеёжзиклмнопрсфуцщчшъыьэюя
ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
1234567890 !@#$%^&*()-+=<>?"'«»

Used for body text

4. Additional for body text

Verdana Regular

АБВГДЕЁЖЗИКЛМНОПРСТУФХЦЧШЩЪЫЬЭЮЯ
абвгдеёжзиклмнопрсфуцщчшъыьэюя
ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
1234567890 !@#$%^&*()-+=<>?"'«»

For additional bodytext OfficinaSansC Regular.

5. Additional for highlighting in body text

Verdana Bold

АБВГДЕЁЖЗИКЛМНОПРСТУФХЦЧШЩЪЫЬЭЮЯ
абвгдеёжзиклмнопрсфуцщчшъыьэюя
ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
1234567890 !@#$%^&*()-+=<>?"'«»

Additional for highlighting in bodytext, OfficinaSansC Bold.
Brand element
“Smile”
Brand element “Smile”

“Smile” is an additional self-contained graphic element, created on basis of the logo emblem. “Smile” is not a logo of Ukrainian tourism brand and is used only as a graphics element for the widget constructor “as well as”.

[Diagram of the Smile element]
Brand widget constructor
“As well as”
Basic principles of the constructor “As well as”

Element 1
Argute crimson diamond figure is a graphical basis for creating images of polarity №1

Element 2
Bright green circle figure is graphical basis for creating images of polarity №2

Element 3
“Smile” as a symbol of connecting and balancing the opposites “As well as”
Brand widgets of the constructor “As well as” is based on two polar graphic shapes: diamond and circle with their essential qualities as “sharp angles” and smoothness. The polarity is also reflected in items color: crimson and bright green.
A kit of ready-made “As well as” constructor images

A kit of brand “As well as” constructor images may be extended, according to certain tasks and communication style. While you create “As well as” icons, the main thing is following the rules, listed on previous page.
Images of “As well as” constructor and the logo
Widgets
Widgets

Widgets, as well as the pictograms of “As well as” constructor, are created on basis of diamond and circle shapes and crimson and bright green colors. The graphic images are taken from those that are traditionally used in Ukrainian ornament. They are meant to symbolize traits of the national character in general visual/sensual perception of the style.

Widgets may be used all together, as well as separately, depending on place holders and communication style. Any scaling of the elements relating to each other is also possible.
Creating pictograms of the cities
Creating pictograms of the cities within “As well as” concept

The examples of use of 'as well as' pictogram constructor working with cities and any other territories of Ukraine. In this case, the icon may give additional distinctiveness, uniqueness and special value of the selected area, but at the same time shows that the area or the city is a part of Ukraine, an important part of the greater whole. To create an image of the city, the territory can use an unlimited number of pictograms. The cities having their own logos should be guided primarily by their own brand book. They are free to use or not "the image constructor".

DONETSK

LVIV

DNIPROPETROVSK

ODESSA

KYIV
Creating “As well as” photo illustration
Photo illustration. Version 1

General principle of illustrative photo creation corresponds the brand concept and has to arise out of its general principles in a logical way. Illustration is considered belonging to the “As well as” concept when conflicting opposites are necessarily present in it; the opposites, that are compared, and finally coexist in a peaceful way. If the images are not polar and have no signs of conflict (ex.: drum and guitar, mountains and sea), they are considered to be unproductive combination (see p. 21).

In Version 1, (see p. 48) photo images of real objects, events, life beings are used instead of icons, according to the same constructor “As well as” principle. They are united by the “Smile” graphic element.

There must be free space between opposing images and they must not overlap at each other.
Photo illustration. Version 1

It’s also effective to use the opposites of popular images, manifesting different tastes, life philosophies, etc., peacefully coexisting in Ukrainian “As well as” environment.
Example of non-productive “As well as” photo illustration

Non-productive are those illustrative photos, where the opposing images don’t inherent any conflict of paradox (see p. 21).
Photo illustration. Version 2

In Version 2 the polarity of images is enhanced by the brand colors: crimson and bright green (see p. 39), the colors used for emblem details. There can also be additional widgets that also enhance polarities.
Photo illustration. Version 3

Searching existing in reality “As well as” images is a right way of creating illustration and promotional images. For example, such a weird product as lard in chocolate is a ready-made result of “As well as” concept, when two opposite combine, making a whole.

It’s strange, unconventional and “Ukrainian”. Even after bringing things together, the important emotional conflict still remains within this image.

Creating “As well as” photo illustration

System of Visual Identity of Ukrainian tourism brand
Photo illustration.
Non-conceptual version

In particular cases it’s possible to use readymade genre, landscape etc. photos, representing Ukraine, without conceptual meaning.
Principles of promotion items design
Examples of style combined with native business correspondence
Business cards

Business cards – two-sided
For name and position: UA-brand Regular, 8 pt.
For contact information UA-brand Regular, font, 7 pt.
Contact information may be posted in 1-2 lines.
Contact information posted must be brief.
Text and logo inset must be 5 mm.

For the design of reverse side of business cards it’s recommended to use different widgets of Ukrainian tourism brand or their combinations.

Helen Shevchenko  ●  Head of
State Agency of Ukraine for Tourism and Resorts
14, Peremogy Av, 01135, Ukraine, Kyiv
+380 44 352-24-05, ATC-104: 35-90, ATC-15: 37-83
e.shevchenko@mtu.gov.ua  ●  www.tourism.gov.ua
Envelopes

Address block inset: upper — 15 mm, left — 20 mm.
Address font: UA-brand Regular, 12 pt.

On reverse side of the envelope: a special symbol.

74, Khreshchatyk St
04001, Ukraine, Kyiv
Logo inset in upper part: 15 mm.
Address block inset in bottom part: 15 mm.

Address font: UA-brand Regular, 8 pt.
Body text: Verdana Regular, 9 pt.

Text box size: 160x210 mm.
Border 25 mm each side.
There are two versions of folder design: blue and white.

On front side: the logo
Reverse side of the folder: address box and widgets (at option)
Inside the folder: special symbol

Address font: UA-brand Regular, 12 pt.

Blue version:
Bottom logo inset — 25 mm.
Bottom address box inset — 25 mm.

White version:
Upper logo inset — 80 mm.
Upper address box inset — 165 mm.
Name tag

Text font: UA-brand Regular
Name — 13 pt.
Position— 9 pt.
Logo inset — 5 mm.
Text in bottom part — 10 mm.

Taras Shevchenko
Copywriter

Business correspondence
System of Visual Identity of Ukrainian tourism brand
Promotional products
Brochure and publication design principles

Designing promotional products, for the sustainable and significant impact on brand consumer, it’s important to follow graphical and meaning principles stated in this brochure.

Specifics of advertising and communicational promo materials allow more wide and free use of all brand visual identity graphic constructor. It is important to hold on the conceptual connection with the idea of the brand concept according to which the (relative) percentage should be the following: 80% of the design was meant for broadcasting the “As well as” idea and only 20% have decorative ornamental purpose.

There are several examples given below on brochure design basis, general principles of which should be used for printed editions design, posters, flyers, informational letters, etc. Depending on specific purposes you can use this example as a template and create new solutions within “As well as” concept on its basis.

Logo position can’t be user-defined, following certain rules are plainly required.

Using the widgets may be user-defined to some extent. You can create “Smile” images with pictograms and illustrations, according to your purposes.
It's recommended to use modular grid while creating promo materials. For example, selected horizontal and vertical planes of the standard A4, which can be proportionally increased or decreased. Standard unit of measurement of the net 1=X.

The work with the grid while creating promo materials, in any format must be carried on according to the following principles:
1. Salad highlighted area for text information. Modules m1 and m2 form the required space from the edges to the size of the area. Pictures may extend beyond this area. Text can be placed freely in the plane, but should not go beyond the limits you specify.
2. Bright-green area is divided by equal sized lines and columns, forming a grid of cells. When placing graphics and text information you must follow the grid lines (see examples below).

In vertical format the bright-green layout area is divided:
8 lines;
10 columns.

**Promotional products**
System of Visual Identity of Ukrainian tourism brand
In horizontal format the bright-green layout area is divided:
12 lines;
9 columns.
Broadside design

For titles UA-brand Black font is used. Subtitles — UA-brand Bold. Body text — UA-brand Regular. Font size is adjusted to the place holder format and designers solution of the brochure design. The title must always be bigger than the body text at least twice.

Locating text and illustrative information is important to hold by a certain modular grid for the sake of wholeness of all pages of the brochure. It is recommended to compose in maximum scale for more effective emotional impact.

Highlighting in body text — UA-brand Bold, crimson.

The key sentences, the most important phrases in text for special emphasis should be highlighted with crimson, UA-brand Bold font, size: twice bigger than the main text.

For page numbers it is recommended to use a riband graphic element as a liner.

Promotional products

System of Visual Identity of Ukrainian tourism brand
Broadside design

Layout of text in two columns of horizontal and vertical formats

Promotional products

System of Visual Identity of Ukrainian tourism brand
Using “As well as” illustration for broadside.

The “Smile” brand element is placed at the center of the broadside. Thus the photo images are located on different sides, emphasizing their polarity. The “Smile” symbolically joins them.

Using shape fragments of crimson diamond and bright green circle as a text back liner is both decorative and conceptual solution within the “as well as” concept.

Promotional products
System of Visual Identity of Ukrainian tourism brand
Unconventional pagination

In given example of brochure broadside one should keep in mind the following principles:
1. The “Smile” brand element in this case joins “As well as” opposites of two text boxes, located on crimson diamond and bright green circle liners. The text in those two blocks may tell about some two opposites, united with one umbrella topic.
2. Two opposite by meaning illustrative pictures, used as a background, are joined by the “Smile” element.
3. The widgets, located on upper pare on left and right sides, additionally enhance “As well as” opposites.
4. The logo on illustrative photo background is used with white riband frame line.

Promotional products
System of Visual identity of Ukrainian tourism brand
For cover titles UA-brand Black is used. The cover background, where the logo is used placed on white stripe, can be designed in one of appropriate brand colors (blue, bright green, crimson, but blue is preferable) of filled with a photo or an illustration.
Brochure cover. Horizontal position

Promotional products
System of Visual Identity of Ukrainian tourism brand
Large add spaces
Billboard and city light

On large-format promotion items within city environment it’s recommended to use brief and emphatic promotion messages, following the main principles of visual and semantic system of the brand. The basic constructor for billboards, city lights and other city spaces consists of the logo, slogan and promotional image. Mentioning contact information one should use the font 2-3 times smaller, than the one of the main part.

It’s important to refrain from placing too much text information and more than one visual promotion image, focusing on main things only.

For slogan UA-brand Black font is used.
For contact information — UA-brand Regular font.

For Ukraine: As free as U

www.ukraine.ua
City light poster on the grid

Large add spaces
System of Visual identity of Ukrainian tourism brand
Billboard poster on the grid

Ukraine: As free as U

www.ukraine.ua
Promotional gifts
Promotional gifts design principles

Using the system of symbol and pictogram, mentioned above it is easy and convenient to design any promotional gifts.

Designing promotional gifts using the pictogram “As well as” brand constructor is preferable. It’s also important to use city emblems, created according to the same principle. Such design principle was used in examples given below. This principle has also to be applied to all range of swag for further development of the key idea of the brand style.

When it’s needed to decorate promotional gifts with large color areas, it’s possible to use additional widgets and ornaments, created on their basis. Such approach, for example, was used for the product samples below (cap, mug).
Promotional gifts.

Design examples

Eco bag

Cap

Mug

Lapel pin

Fridge magnet

The gift set of fridge magnets consists of a single “Smile” and 6-10 magnet icons of “as well as” opposites. With this constructor you can compose different images, eventually changing their mood.
Vehicle design
Vehicle design principles

For branding a wide variety of transport modes like cars and cargo, it is necessary to use the system of additional graphical symbols and patterns created on their basis.

Additionally, Ukrainian tourism brand logo and the slogan must be essential elements of the design. The colorful part of the design must be always positioned on front part of the vehicle.

It’s possible to place the logo on a colorful section as well as on a plain one. Strictly following the principles of use of the Ukrainian tourism brand logo is necessary.

The main leading color used in the array must always be the blue brand color.

Using large planes of crimson is not acceptable.

When using blue for filling large elements of vehicle is impossible it can be replaced with bright green or yellow brand color.
Vehicle design

System of Visual Identity of Ukrainian tourism brand
Exhibition stand design
Exhibition stand design principles

You have to develop an individual design for branding exhibition stand on different exposures, depending on its construction specifics. But following the main principles, stated in the brochure, using as a constructor the visual identity of Ukrainian tourism brand, is always necessary.

It’s usually recommended to use additional widgets system and to create patterns on its basis.

Pictograms of “As well as” constructor may be used as a kit of images located on exhibition stand planes. They can both fulfill decorative and conceptual functions, briefly broadcasting the meaningful brand messages.

Ukrainian tourism brand logo and the slogan must be essential elements of the design. Following the principles of logo use is necessary.

The main colors used in the array must always be the blue and the white brand colors.

Using crimson, yellow and bright green on array is unacceptable.
Website design, design of social networks pages
Design principles for the websites and social network pages

Website
The website for Ukrainian tourist brand must be well-considered and user friendly, to provide all the information that’s necessary for tourists. The website must correspond modern requirements, be functional and meaningful. The ultimate website destination is to represent Ukraine in a favorable way as a unique product that must be interesting for the target audience. The brand-platform provides basis for all that; practical constructor for it you can find in this brochure. The design must correspond mentioned above demands.

It’s wrong to understand the website design just as ornate brand styling.

According to the brand-platform, website may be creates on “As well as” idea basis, where the customer has different opposite tourist product options, and each of them is a right one. The contrast in this case can enhance each product offer. “As well as” graphic images (see p. 48) and the brand widgets (see p. 52) can be taken as a basis for creating navigation elements of the website (menu pictograms, buttons, etc.).

The principles of creating illustrative photo can also be applied for illustrating website pages (see p. 56-60).

Ukrainian tourism brand logo and the slogan must be essential elements of the design. Following the principles of logo use is necessary. The main colors used in the array must always be the blue and the white brand colors.

Social networks
For pages in social networks you should mainly use “As well as” graphic image constructor and widgets for brand background and cover. “As well as” illustrations from future advertizing campaigns must be also used on social network pages (ex.: Facebook), updating the brand communication.

For user’s images (avatar, userpic) the full version of the logo (the lettering and the emblem) or a partial one can be used (emblem only), depending. It’s important to follow the free space rule (see p. 32). It’s not recommended to place the slogan under the logo, because it will not be readable small avatar icons.
Combining the logo with the state symbols
Principles of combining the logo with the state symbols of Ukraine

It’s possible to use the logo of Ukrainian tourist brand in combination with national emblem of Ukraine in two versions: vertical and horizontal. Horizontal version is preferable. Vertical version can be used only if using horizontal version is impossible.

While using the vertical block of the logo and the national emblem their width must be equal.

Besides the given examples, it’s also possible to place the logo and the national emblem on bigger distance from one another. In this case there is no need to use a separating line. The form sheet draft on the following page illustrates such approach.
Form sheet

Upper text inset — 15 mm.
Address box inset below — 10 mm.
Address font — UA-brand Regular, 8 pt.
Body text font — Verdana Regular, 9 pt.
Textbox size — 160×193 mm.

Combining the logo with the state symbols
System of Visual Identity of Ukrainian tourism brand
Combining the logo with the cities logos
Principles of combining the logo with the cities logos

It’s possible to use the logo of Ukrainian tourist brand in combination with the cities logos in two versions: vertical and horizontal. Horizontal version is preferable. Vertical version can be used only if using horizontal version is impossible.

While using the vertical block of the logo and the national emblem their width must be equal.

Besides the given examples, it’s also possible to place the logo and the city logo on bigger distance from one another. In this case there is no need to use a separating line.
The gesture
The gesture

Gesture is an important communicational element. It’s recommended to integrate the gesture into advertising campaigns — video and photo communications, for the gesture could over time turn into a “meme”, used by tourists, while making picture or video, assuming the message: “I’m in Ukraine”.

The gesture
of Ukrainian tourism brand
Audio jingle
Audio jingle

Music, jingle — small musical sketch, created within the “As well as” concept, reflecting both traditions and modernity, the pause and dynamics, major and minor — organically and simultaneously.

Jingle is recommended to use in advertising campaigns with the video and flash animation (see p. 103), as a recognizable Ukrainian tourist brand element.

You can download the jingle using the following link: visitukraine.gov.ua/ua/bb/jingle.zip
Logo flash animation
Logo flash animation

Logo flash animation is recommended to integrate into video advertising campaigns together with audio jungle. It is also possible to use it as well without the audio track on web resources, in presentations, etc.

You can download the flash animation using the following link: www.visitukraine.gov.ua/ua/bb/flash_logo.zip
Layout originals links

Logo. Horizontal: www.visitukraine.gov.ua/ua/bb/logo_2.zip
Fonts: www.visitukraine.gov.ua/ua/bb/fonts.zip
Brand element “Smile”: www.visitukraine.gov.ua/ua/bb/usmishka.zip
“As well as” constructor pictograms: www.visitukraine.gov.ua/ua/bb/iicons.zip
Widgets: www.visitukraine.gov.ua/ua/bb/decor_elements.zip
Business card draft: www.visitukraine.gov.ua/ua/bb/card.zip
Envelope draft: www.visitukraine.gov.ua/ua/bb/envelope.zip
Form sheet draft: www.visitukraine.gov.ua/ua/bb/blank.zip
Folder draft: www.visitukraine.gov.ua/ua/bb/folder.zip
Name tag draft: www.visitukraine.gov.ua/ua/bb/badge.zip
Audio jingle: www.visitukraine.gov.ua/ua/bb/jingle.zip
Flash animated logo: www.visitukraine.gov.ua/ua/bb/flash_logo.zip
The Background of Ukrainian Tourism Brand Development

The development of the tourism brand of Ukraine

The development of the tourism brand of Ukraine was based on researches made by the group of researchers in 2010 – 2013.

- Brand sessions of Ukrainian cities: Kyiv, Odesa, Kharkiv, Mykolayiv.
- The Meaning Platform Ukraine social study project.
- Foresights (scenery future modeling):
  - Human Capital of Ukraine 2030;
  - Hospitality Industry of Ukraine 2022;
  - Global Competitive Edge of Ukrainian Business 2030.

The work was proceeding according to the following plan:

1. As a first step, we developed the general concept of the tourism brand, based on the values of Ukrainians, global trends in tourist business and studies on tourism potential of Ukraine. The concept was approved by way of wide discussion in expert communities and in social networks.

2. At the basis of the concept three options of graphic identity were developed. They went under the public discussion, by way of which one of the solutions was selected and taken as a principal.

3. The selected graphic solution has gone through six stages of refinement, undergoing open discussion and guidance of the leading Ukrainian experts on each stage.

4. A graphic constructor, developed on the logo basis after expert approval, was meant for involving people into creative process.

5. A competition of all comers has been arranged in social networks to retrieve new ideas for Ukrainian tourist slogans. The best slogans went under evaluation of local and foreign experts, including native speakers.

6. According to the concept, tourist positioning strategy, examples of travel products and jingle music, animation, gesture and other distinctive components of brand were developed.

7. Upon approval of the expert community and the presentation at the International Tourism Forum the set of rules of use the tourism brand (brand book) was finalized. It included numerous examples, restrictions and guidelines.
Series of public discussions within the expert communities were held during September — October.

1. Heads of Tourism Departments of regional administrations.
2. Leaders of tourist business and experts in the sphere of branding.
3. Hotel business executives.
4. Designers, marketologists.
5. Non-political NGO leaders.

The total amount of people, taking part in expert discussions was about 400.

Besides, during these two months there was a discussion of the work on the page of Ukrainian Tourism Brand in a social network Facebook: https://www.facebook.com/BrandTourismUkraine.

The total coverage consists of more than 12 000 people. The final presentation has been viewed by 4 860 people, about 460 people participated in discussion. Over 400 people left positive feedback on the web site of developers.

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CONCEPT, LEGITIMATION
The team of WikiCityNomica:
Polina Bashkina – PR, incidental music, editorship;
Anna Valence – humanitarian technologies;
Maria Makukha – psychology of communications, translation;
Valeriy Pekar – strategic modelling;
Yevgen Pestriennikov – foresights, future modelling;
Tetyana Zhdanova – branding,
www.wikicitynomica.org

Legitimation in tourism circles:
Ivan Lyptuga, President of Odesa Tourism Association.

DESIGN
Korolivski Mitci design studio:
Dmytro Korol, art director
Viktoriya Korol, designer
Dmytro Bulanov, designer
www.mitci.com.ua

MUSIC, JINGLE
Roman Kolyada, composer
Stas Firsov, orchestration
Yuriy Grom, sound engineer
Oleg Yasymskiy, voice

PROJECT MANAGER
Tetyana Zhdanova, Brandhouse, WikiCityNomica
www.brandhouse.com.ua
Thank you!